<table>
<thead>
<tr>
<th>Garbage Bag</th>
</tr>
</thead>
<tbody>
<tr>
<td>Soap</td>
</tr>
<tr>
<td>Brown Sugar</td>
</tr>
<tr>
<td>White Sugar</td>
</tr>
<tr>
<td>Conditioner</td>
</tr>
</tbody>
</table>

Unit 1: Lesson 1 Word Cards (linens and supplies)
shampoo

body lotion

clean

dirty

pen

Unit 1: Lesson 1 Word Cards (linens and supplies)
toilet paper

tea bag

coffee

Coffee-Mate

face cloth
hand towel
bath towel
bath mat
tissue
sweetener
mending kit
straws
laundry bag
notepad
pillow case
duvet cover
fitted sheet
top sheet
bedspread
cart
WORD CARDS
UNIT 1: LESSON 2 Prepositions

on
in
under
next to
beside
between
near
far
cardkey
keycard
passkey
mirror
alarm clock
<table>
<thead>
<tr>
<th>drawers</th>
</tr>
</thead>
<tbody>
<tr>
<td>curtains</td>
</tr>
<tr>
<td>telephone</td>
</tr>
<tr>
<td>phone book</td>
</tr>
<tr>
<td>coffee maker</td>
</tr>
</tbody>
</table>
garbage
recycling
bed
king size
queen size
headboard
bed spread
bed pad
bed skirt
pillow
mattress
box spring
lamp
lampshade
night table
carpet

floor

ceiling

wall

hanger
closet
iron
ironing board
luggage rack
laundry bag
laundry form

television

TV

TV remote

thermostat
bureau

chest of drawers

outlet

switch

coffee table
sofa
sofa bed
chair
cushion
mini bar
fridge
microwave
sign
table
desk
picture
empty
full
sink
drain
hot water tap
cold water tap
towel stand
towel rack
bath
rubber mat
tiles
shower head
shower curtain
shower rail
shower lever
shower cap

drain
toilet

hair dryer

garbage

curtain hook
bathroom tray

toilet paper holder

ice bucket

glasses

toilet lid
toilet seat

toilet bowl

toilet tank

toilet tank lid

toilet handle
toilet base
counter
extra towels
toothbrush
toothpaste
Can I check for you?

What is your room number?
I will get someone to... There is a problem with __________.
Do you need anything for the room?
dirt in the closet
fingerprints on the window
garbage is full
wet bathroom floor
dust on the night table
soap scum in the bathtub
crumbs on the chair
hair on the pillow
empty bottles on the floor

room doesn’t smell good

sink is dirty
POOL & FITNESS AREA

Hours of Operation
5 am—11 pm

Your Room Key will allow you access

Main Lobby →
← Lounge
← Restaurant
Strathmore Room ←
Fitness Centre/Pool ←
Sky Harbour Dining Lounge
Mon–Fri
3 pm-Midnight
Sat., Sun. and Holidays
3 pm-10 pm
Minors Permitted

Employee Entrance
No Access
11:30 pm to 5 am
Ella’s Hair Salon
Services available by appointment from 9 am to 5 pm
403-291-0333

Arthur’s Bar and Lounge
12 noon—11 pm
No Minors
Go to the basement to get your purse.
Pull the fire alarm.
Leave the floor using the fire exit.

Try to put out the fire.
Move your cart to an empty room.

Make sure fire doors are closed.
Direct guests to the fire exit.

Tell your supervisor.
Knock on doors and shout “Fire”.

Phone front desk by dialing 0.
<table>
<thead>
<tr>
<th>Complaint/Request</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cancel a reservation for next week</td>
</tr>
<tr>
<td>More towels</td>
</tr>
<tr>
<td>My toilet is overflowing</td>
</tr>
<tr>
<td>My keycard doesn’t work</td>
</tr>
<tr>
<td>Make a restaurant reservation</td>
</tr>
<tr>
<td>------------------------------</td>
</tr>
<tr>
<td>Toothbrush</td>
</tr>
<tr>
<td>I left my coat yesterday</td>
</tr>
<tr>
<td>Help with my heavy bags</td>
</tr>
</tbody>
</table>
Room service

Change my booking for a function next week