Polishing and Handling Glassware/Cutlery

Mary went to the pantry to get some glasses for the table. She noticed a crack on one glass. The rim of another glass was chipped.

She put these glasses into the discard bin. Another glass with a lipstick stain on it needed to be washed again. Some glasses had lint or water spots on them.

To polish these glasses, Mary filled a basin with very hot water. Then she held a stained glass over the steam. The steam moistened the glass.

She placed the wet glass on a clean cloth in one hand... ...and inserted the edge of the cloth into the glass with the other hand. She rotated the glass until it was polished and sparkling.
Mary put the spotless glasses face down on a lined service tray.

She positioned the stems of some wine glasses between her fingers so that...

...the base of each glass overlapped the next...

...and took them to the table.

Mary noticed that some cutlery looked dull.

She got a clean cloth, and polished it...

...until it was bright and shiny.

She saw a finger-print smudge on a knife...

...so she wiped off the mark with the polishing cloth.

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**Key Vocabulary**

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**For Special Attention**

- **chipped** [glass or crockery] - a glass or plate etc. which has a small piece broken off from its edge or rim
- **cracked** [glass etc.] - a glass etc. that shows a line along which it has broken. The item is still in one piece.
- **broken** [glass etc.] - the item is damaged in pieces
- **lint** = dust-like bits of fabric that cloth sometimes leaves on glasses
- **water spot** = a stain that water sometimes makes when it dries on a surface
- **lipstick stain** = a stain on a glass made when someone wearing lipstick drinks from the glass
- **discard bin** - a container for broken, chipped or cracked items
- **lined service tray** = a tray that has a clean cloth on it
- **face down** = upside down
- **rotate** = turn something in a circular direction
UNIT 14 Exercises

1. Find all the words in the box that tell you what is wrong with glassware or cutlery.

   heavy  stained  broken  strong  loud  dirty
   rude  cracked  long  large  chipped  smudged

   ____________________________  ____________________________

   ____________________________  ____________________________

2. Match the words you have chosen above with the pictures below.

   1. ____________________________
   2. ____________________________
   3. ____________________________
   4. ____________________________
   5. ____________________________
   6. ____________________________

3. Put a ☑ next to the words that describe glassware or cutlery which is ready to be used.

   1. spotless
   2. bright
   3. soft
   4. polished
   5. smooth
   6. shiny
   7. sharp
   8. sparkling
   9. round
   10. pleasant

4. Choose the right word from the list on the right and fill in the blanks below.

   notice  rotate  inserted  face down  lined  overlapped

   1. He __________ a fork into the meat to see if the meat was cooked.
   2. She positioned some wine glasses between her fingers so that the base of each glass __________ the next.
   3. To polish a glass, you must hold the glass on a cloth and __________ it against the cloth.
   4. The tray was __________ with a cloth to protect the glasses.
   5. Glasses are placed __________ on a tray to protect them from dust.
   6. When the head-waiter passed the table he __________ that the guests did not have a menu.
5. Pick a word from the box for each blank in the passage below.

The restaurant manager was very angry! When he inspected the tables, he found a glass which had a

1. ____________ on it. That glass had to be 2. ____________ again.

Another glass had many 3. ____________ on it, and two other glasses had

4. ____________ on them. He made a waiter 5. ____________ these

glasses over a 6. ____________ of hot water. The 7. ____________ from

the water 8. ____________ the glasses. Then the waiter had to 9. ____________

the glasses until they were spotless and sparkling. The manager became really angry when he saw a glass that had a

10. ____________ on its 11. ____________. He told one of the waiters to put this
glass into the 12. ____________. He also saw some cutlery that was 13. ____________

and needed 14. ____________. He instructed the waiters to 15. ____________
cutlery carefully so that there would be no 16. ____________ 17. ____________
on it. The manager also reminded the waiters to hold a wine glass by its 18. ____________
or stem when placing it on the table. The glasses are carried to the tables 19. ____________
on a tray or with their stems positioned 20. ____________ the waiter’s fingers.