

APPENDIX 2

Typical backgrounds that lead people to become organization designers

Background	Involvement in ...
Business consulting	Giving advice to other business people. Either individually, with a small group of independent consultants, or for a large consulting company or in an internal business consultancy within a company
Business process and IT management	Large-scale process or IT changes
Change management	Building consensus and overcoming resistance to change resulting from new innovations and technology, a shift in strategic organizational direction or managing transitional periods during organizational restructuring, mergers or takeovers. This includes stakeholder management and communications management
Human resources and training	<p>Recruiting, hiring and training people for various positions within an organization or for other organizations</p> <p>Organizing employee career- and professional-development initiatives</p> <p>HR people are often the first people that CEOs turn to when restructuring is needed. HR business partners in particular are often in the vanguard of this work</p>
Line management	Running sections that have undergone substantial organizational change, either in establishing a new organization or the restructuring and development of existing sections

Background	Involvement in ...
Organizational development/ organizational effectiveness	Assessing, coordinating or improving organizational processes, functions, departments and strategies in order to optimize organizational outcomes including efficiency, productivity and employee morale Practitioners in organizational development and organizational effectiveness; either because their job includes elements of organization design or because their work complements organization design in carrying out major transformations
Programme/project management	Execution of small- and large-scale transformation
Strategic planning and implementation	Setting goals and objectives, developing a competitive strategy, providing organizational vision and devising a plan to implement these measures