Human resource development (HRD) is concerned with the provision of learning, development and training opportunities in order to improve individual, team and organizational performance. HRD is essentially a business-led approach to developing people within a strategic framework.

This part considers human resource development under the following headings:

- Strategic human resource development – definition, aims and activities.
- Organizational learning – the process of organizational learning and the concept of the learning organization.
- How people learn – a review of learning theory as it affects individual learning.
- Learning and development – how organizations make arrangements for appropriate learning and development to take place by various means, including training.
- Management development – improving the performance of managers, encouraging self-development and giving them opportunities for growth; the concept of emotional intelligence and its relevance to the development of effective managers.
- Formulating and implementing learning and development strategies.